

G01551A-10.0458 ORIGINAL
OPEN MEETING AGENDA ITEM



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phon

Fax

Priority: Respond Within Five Days

Opinion No. 2011 101240

Date: 12/12/2011

Complaint Description: 19K Decoupling - Gas & Electric
 N/A Not Applicable

Complaint By: First: Last:
 Linda **Gurrie**

Account Name: Linda Gurrie

Home: /

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company. **Southwest Gas Corporation**

Division: Gas

Contact Name:

Contact Phone

Nature of Complaint:

Docket No. G-01551A-10-0458

December 8, 2011

Arizona Corporation Commission
Consumer Services Section
1200 W. Washington St.
Phoenix AZ 85007

Arizona Corporation Commission

DOCKETED

DEC 14 2011

DOCKETED BY

RE: Utility Name: Southwest Gas Corporation
Docket Number: G-01551A-10-0458
Re: Rate Increase and Decoupling

AZ CORP COMMISSION
DOCKET CONTROL

2011 DEC 14 P 4: 09

RECEIVED

To Whom It May Concern:

The decoupling options laid out in the proposed settlement agreement have no benefit for the customer, and only serves the best interest of the utility company, because there is no need for added infrastructure to meet the needs of the current customer base. Under this proposal, energy usage will have gone down, but the customer's monthly bill will have to gone up, with no long-term benefit of reduced rates.

Please reject the Southwest Gas rate increase and decoupling proposal!

Sincerely,
Linda Gurrie

Sun city, AZ 85351

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 12/12/2011

Opinion No. 2011 - 101240
